**ACTIVE DIRECTORY DAY-1**

1. GPO has (both)
2. Command used to add computer to domain (netdom)
3. \_\_\_\_\_\_is about object and attribute (schema partition)
4. Command used to edit local policies ( gpedit.msc)
5. What if analysis is done by? (group policy modeling)
6. A global catalogue server has a (pas)
7. \_\_\_\_\_\_\_policy is applied first when he computer starts (site level policy)
8. RSOP includes (Gpresult)
9. Password policy defined at \_\_\_\_\_ level prevails. (domain level)
10. Command used to create many users at a time (IDFIDE)

**ACTIVE DIRECTORY DAY-2**

1. \_\_\_\_host the ad data base (DC)
2. \_\_\_\_\_ shares a contiguous name space (TREE)
3. \_\_\_\_\_\_ command is used to delete objects from active directory (DSRM)
4. \_\_\_\_\_ is an AD object that represent the well-connected portion of your network (SITE)
5. In order assign permission to a user on an object we can use the. (delegation)
6. The group specifically for emails are (distribution groups)
7. Which group is suitable for giving permissions over a resource in a domain (domain local)
8. \_\_\_\_could be used to save the documents folder of a user of a domain at a common location (Folder redirection)
9. If we want to filter the application of policies based on the hard ware configuration \_\_\_\_\_\_is used (WMI filtering)
10. Which of the following is not a logical partition (forest)

**ACTIVE DIRECTORY-3**

1. What told do you use to designate a domain controller as a global catalog server?

**Ans)** Active directory sites and services**.**

1. Which of the following is not a valid domain or forest functional level for a domain controller?

**Ans)** Windows 2000mixed

1. What snapin can be used to manage replication, network topology and related services?

**Ans)** AD sites and services

1. The Human resources Department of your company has provided you with an excel spread sheet containing names and additional information pertaining to 75 student interns who will start work with the company next Monday. You need to create user accounts for these interns as soon as possible. What tool should you use for this purpose ?

**Ans**) Csvde

1. \_\_\_\_\_\_ is the identity store in a stand alone workgroup Windows System ?

**Ans)** SAM

1. Which tool do you use in Windows Server 2008 for creating GPOs and performing various management activities on them ?

**Ans)** Group policy Management console

1. \_\_\_\_\_\_is the process that determines whether to grand or deny a user a requested level of access to a resource?

**Ans)** Authorization

1. \_\_\_\_\_\_ provides single signon ?

**Ans**) Kerberos

1. Which of the following snapins are not registed by default ?

**Ans)** AD schema

1. Which tool do you use to install DNS on a windows server 2008 R2 computer?

**Ans)** Add roles Wizard.

**BUSINESS COMMUNICATION 1**

1. Observable behavior that individual employ when they are demonstrating a particular competency is called \_\_\_\_\_\_\_\_\_\_\_.

Ans: Behavior indicator**.**

1. Communication involves \_\_\_\_\_\_\_\_\_\_\_\_\_.

Ans: Objectives & influence**.**

1. Non-verbal communication has \_\_\_\_\_\_\_\_\_\_.

Ans: No words**.**

1. Which statement is true?

Ans: Communication is mandatory competency**.**

1. To know about your competencies you need to go to \_\_\_\_\_\_\_\_\_\_\_\_.

Ans: Ispace.

1. In an organization the competencies for each role is decided by \_\_\_\_\_\_\_\_\_\_\_.

Ans: the organization**.**

1. Communication as a competency is \_\_\_\_\_\_\_\_\_\_\_\_ in nature.

Ans: Behavioral.

1. Competency means \_\_\_\_\_\_\_\_\_\_\_\_\_.

Ans: Attributes & Skills**.**

1. There are atleast \_\_\_\_\_\_\_\_\_ behavior indicators for the level of knowledgeable.

Ans: 7.

1. Any member of organization who relies on assistance from another to fulfill his/her job/duty is \_\_\_\_\_\_\_\_\_\_\_\_\_.

Ans: Internal customer**.**

**BUSINESS COMMUNICATION 2**

Q1. When you are a part of a telephonic call \_\_\_\_\_\_\_\_\_\_ is of prime importance?

Ans—listening skills

Q2. Diction is \_\_\_\_\_\_\_.

Ans- Choice of words

Q3. The process of expressing information or ideas by word of mouth i.e. the spoken word is \_\_\_\_\_\_\_.

Ans. Oral communication

Q4. The loudness of voice is called \_\_\_\_\_\_

Ans-Pitch

Q5. The ease with which one speaks a language is \_\_\_\_\_\_\_\_

Ans- Fluency

Q6. Employees in an organization spend about \_\_\_\_\_\_ time in oral communication.

Ans. 60%--90%

Q7. There is a total of \_\_\_\_parameters of oral communication.

Ans. Nine(9)

Q8. If you are in a group discussion you should \_\_\_\_\_\_

Ans. Be aware of your tone, pitch and choice of words.

Q9. What is the difference between tone and pitch?

Ans. Tone is the modulation of voice and pitch is the loudness**.**

Q10. Choose types of oral communication.

* Face 2 face
* Video conferencing
* Pdf
* Group discussion

**BUSINESS COMMUNICATION 3**

* Competency are skills – False
* Speaking in regional language – False
* Fluency is a skill – False
* Written Communication is more – True
* Communication involves – Objectives and Influence
* Every Communication has – True
* The Skills Required for Oral – False
* Body Language is Less – False
* Each Employee in Organization – True
* Thought process is a Skill – False

**BUSSINESS COMMUNICATION DAY 4**

* Which word is the error in the sentence “please revert back”? **Back**
* The fluency exercise must be practiced for a continuous \_\_\_\_\_\_ days observed improved fluency?**21**
* Diction means**: choice of words**
* One needs to follow email etiquette while writing emails in of**? TRUE**
* Tips to enhance fluency in spoken English**?Speak English regularly,summarize passages**
* Why is it incorrect to use words ‘can you able’ or ‘can’t you able’? **REASON SUBJECT**
* When you \_\_\_\_\_\_\_it is an indication that u need to improve your fluency in spoken English? **Speak with excessive fillers**
* Before u write an email u must \_\_\_\_? **Know the purpose, know theaudience**
* When u \_\_\_\_\_\_it is an indication dat u need 2 improve Ur fluency in spoken English? **leave few sentence incomplete**
* If u are speaking on a topic and get struck\_\_\_\_\_\_it shows your are not fluent? **more than twice**

**BUSINESS COMMUNICATION: DAY-5**

* Everyone **thinks** of the basic needs of life.
* He **has/had** to sign the papers.
* We usually put **the** before most superlatives.
* For general things or universal facts, we must use the **Present** tense.
* The plural of software is **Software**.
* You need **an/the** HTTP address.
* Either john or Raj **has/had** to drive.
* Indianism can lead to **wrong grammar or diction**.
* Please check the backside of a computer. The right substitute for the word backside is **back*.***
* When we know, we have made an error in sentence formation, we should**correct it ourselves**.

**BUSINESS COMMUNICATION: DAY-6**

* Group discussion is an example of Oral Communication. **True**
* Training is an example of Oral Communication. **True.**
* Good communication skills and technical skills are equally important. **True.**
* If you are in a Group discussion, you should **beware of your tone, pitch and choice of words.**
* When you are a part of a telephonic call, **listening skills** is of prime importance.
* **The ability to think** is thought process.
* Fluency in English makes people feel confident about you and gives you opportunities in work place is **true.**
* Employees in an organization spend about **60-90%** time in oral communication.
* In the absence of thought process it may be possible that no objectives of communication will be achieved. **True**
* One-to-one with any colleague is an example of oral communication. **True*.***

**BUSINESS COMMUNICATION: DAY-7**

* The process of **influencing** others to achieve objectives is called Communication.
* The **behavior** between two people can convey few facts or things.
* **Anger, ego** are internal barriers to listening.
* Even when we don’t speak, our body language convey to others.**True**.
* Good listening can save relationships in both personal and professional life. **True**.
* Listening is **voluntary and International.**
* What is Competency? **It is set of skills.**
* **Background noise, Distraction outside the window** external barriers to listening.
* To give ones attention to a sound or something that is heard is **listening.**
* Dress code influences body language. **Agree.**

**BUSSINESS COMMUNICATION DAY 8**

* + If you write an email to transport team, they do not reply, you should **send a timely remainder**
  + Communication always has one or more **objectives**
  + In case of quires please write to [abcdef@igate.com](mailto:abcdef@igate.com), this is an example of **closing statement of an email**
  + To reduce ones rate of speech one must pause**after every punctuation, when you want audience to think, at the end of a sentence**
  + Any member of your organization who relies on assistance from another to fulfill his/her job duty is **internal customer**
  + Competency is decided by **organization**
  + Difference between TO and CC columns is **TO is for primary audience and CC is for secondary audience**
  + BCC column in an email has a feature *of* **no one can see the names inserted here**
  + There should be \_\_\_\_\_\_ between the verbal and non-verbal communication **similarity**
  + All forms of communication always has**influence**

**BUSINESS COMMUNICATION DAY-9**

* A subject line must meet the following requirements **Headlines of newspaper and easy for reference into the future**
* Interruption is a sign of **Disrespect and impatience**
* Which statement is false? **It is not necessary to know the meetings or calls agenda or background of participants**
* Why do most Indians speak English with high rate of speech? **Because Indians subconsciously use the rate of speech of their mother tongue.**
* Which statement is true? **All of the choices**
* Which statement is false? **Body language is not influenced by dress code**
* Which statement is false? **It is not necessary to know the meetings or calls**
* Body language can influence tone and pitch? **True**
* If you have sent an email to someone and followed up with 2 remainders, yet no response, it is advisable you? **Think of communicating in other way like over the phone or go and meet person**
* Which are the do’s of drafting a business email*:***-proof read all email before you send them Adhere to client email policies**
* **Anger, ego, prejudice** Are the interior barriers of listening

**ITIL DAY -1**

1. Incident Management activities includes which of the following

**Matching incidents against known errors**

**Assigning impact and urgency thus defining priority**

2. In ITSCM the severity of a disaster depends upon **impact on the customer business.**

3. The status of a configuration item could NOT be **hardware**

4. Which is the correct sequence of events in the incident lifecycle after the incident as actually occurred **is Detection, Diagnosis, Repair, Recovery, and Restoration.**

5. Incident reports from the last month show that the average resolution time was 30 min. What does this mean? **Incidents where open for an average of 30 minutes.**

6. A supplier offers an IT provider a choice of three different maintenance options when purchasing a new server. In which document will the customer choice be registered? **Under Pinning Contract**

7. Change Management is NOT responsible for implementing **the release of a software change.**

8) Capacity management comprises 3 sub-processes. Which of the following is not one of the sub-processes **financial capacity Management.**

9. Which is the correct combination of terms and service Management Processes?

**CMDB-Configuration Management**

**CFIA-Availability Management**

**DHS-Release Management**

**OLA-Service level Management**

10. Downtime calculations must include planned outages for maintenance agreed with the customer is this statement true?

**No, unless the service level manager and customer agree this is appropriate.**

**ITIL DAY -2**

1. Main objective of availability management is **to ensure that service availability matches or exceeds the agreed needs of the business.**
2. What is the role of the emergency change advisory board? **To assist the change manager in evaluating emergency changes and to decide whether the change should be approved.**
3. What is the correct order of seven step improvement process?**Define what you should measure, define what you can measure, gather data and process data.**
4. Which of the following is not a step in the continual service improvement(CSI Model**)? Is there budget?**
5. What is the RACI model used for? **Documenting the roles and relationships of stakeholders in a process or activity.**
6. The following options are considered within which process. Big Data vs Phased , Automated vs Manual, Push vs Pull.? **Release and Deployment management.**
7. Many performance releated incident have arisen because a new batch of PC do not have sufficient memory for the applications they are being used for? **Capacity Management**
8. Which of the following statements are not included in access management. **Defining security policies for system access and monitoring the availability of the system that user should have access to**
9. Functions are best described as **self contained units of organizations**
10. Technical management is not responsible for **defining the operational level agreements for the technical teams.**

**LINUX FUNDAMENTALS - DAY 1**

1. Which of the following is not a linux distributions. **None of the above**
2. GRUB cannot coexist with **GSD**
3. Linux kernels are identified by a set of **4** numbers
4. **System call interface** implements the basic functions such as read and write
5. **Glibc** provides the system call interface that connects to the kernel and provides the mechanism to transition between the user space application and the kernel.
6. FSFpromoted the universal freedom to created , distribute and modify the software.
7. **None of the above** distribution is for personal desktop systems.
8. Which of the following is not a valid architecture supported by architecture.**None of the above**
9. **Linus Torvalds** unix like kernel that forms the base of all modern linux os.
10. Which of the following is not a block device **SCSI Tape Drive**

**LINUX FUNDAMENTALS – DAY 2**

1. **Find – perm +222** command finds if anyone can write.
2. **.gz** is a compressed file.
3. **Find –size -1024** command finds files with size less than 1 MB
4. **Var** contains all print jobs and outgoing or incoming mails
5. **..** represents the parent directory
6. **None of the above** command will print the current directory
7. **/usr/bin/mail** is an command for which sgid special permission has been sent.
8. Which of the following command is a valid command to copy a file. **None of the above**
9. **More** is a paging tool
10. **Vim –X11** package provides gvim

**LINUX FUNDAMENTALS – DAY 3**

1. **IFS** environment variable contains a string of characters that can be used as seperators on command line.
2. **R** switch in a groupadd command will instruct for adding to a system account.
3. **C** switch in a useradd command can be used to describe the purpose of that user account
4. In order to kill all processes except the login shell, an argument of **none of the above** is passed to the kill command.
5. Switch in a useradd command will specify the validity of a user account **e**
6. **None of the above** signal is used for halting a program.
7. **ID** switch can be used in a groupadd command to explicitly specify a group id
8. Command and schedule of a cron daemon is stored at **/var/spool/cron/crontabs**
9. **/bin/sh** represents a bourne shell.
10. **Ps1** environment variable represents primary prompt string

**LINUX FUNDAMENTALS – DAY 4**

1. **SIDERR** is not forwarded across pipes
2. **Continue** statement switches the control to the top of the loop.
3. **None of the above** relational operator is used for checking less or equal to
4. **N** operator is used to check if s string is not a null string
5. **None of the above** switch in a unix command will show the frequency of occurences.
6. **$!** gives the PID of the last background job
7. **None of the above** is the default delimiter of cut command
8. **>** operator can be used to overwrite files
9. **B** switch needs to print lines preceding the found matches in a grep command
10. Standard error represents file number **2**

**LINUX INTERMEDIATE MOD4 – DAY1**

1. How can you add a new user to your system **None of the above**
2. Which command is used to see all the hidden files in your current directories? **ls -a**
3. Which tar command option is used to list the files in a tape archive format?

**Tvf**

4) Which option of rm command is used to remove a directory with all subdirectories? **-r**

5) Which command is used to extract a column from a text file? **Cut**

6) If the umask value is 0002, what will be the permissions of new directory?

**775**

7) What command is used to display the list of currently running processes?

**Ps**

8) What command needs to be used to kill a process with process id pid?

**Kill -9 pid**

9) Which command is used to display disk consumption of a specific file or directory? **Du**

10) What command is used to count the total number of lines, words, and characters contained in a file? **None of the above**

**LINUX INTERMEDIATE –DAY-2**

1. \_\_\_\_\_\_\_ is a text based web browser **elinks**
2. \_\_\_\_\_\_\_ provides information about running linux system **/proc**
3. what is format of crontab entry

**(min)(hour)(date)(month)(day of the week)task**

1. which of the following is not a valid login shell in linux **nsh**
2. write the command to disply the current date in the form of dd/mm/yyy

**date+%d/%m/%y**

1. which command will you use to see the available routes **netstat –r**
2. to disable nic/lan we need to use **ifdown**
3. how do you create a crontab entry **crontab –e**
4. how ide/pata disks are named in linux

**/dev/hda,/dev/hdb,…..**

1. which of the following is not a core principles of linux design

**implement captive user interface**

**IMS-LINUX INTERMEDIATE-DAY-03**

1. For configuring vi permanently we need to use **/.exrc**
2. Single Linux Specification version2 provides enhanced support for: **64 bit** **UNIX**
3. Which command brings a background job into foreground **fg**
4. Which of the following is not a valid run level **s**
5. Kernel minimizes the frequency of disk access by keeping a pool of internal data buffer which helps to increase the response time, this is called as **Pooling**
6. Global network settings are placed in **/etc/sysconfig/network**
7. Deleting a soft link **Delete just the soft link**
8. What is job number **Unique number assigned to particular job**
9. In vi editor to copy a line we need to use **yy**
10. Ethernet device configurations are stored in **/etc/sysconfig/network-scripts/icfg-ethX**

# **IMS LINUX INTERMEDIATE MOD -4 DAY 4**

1. **Command** is the default mode in vi editor.
2. We can redirect multiple lines by using **< <**
3. To specify which column to print we need to use the switch  **d**
4. **Less** is the pager used by man
5. Shared libraries can be found in **/usr/local//lib**
6. In vi editor , to replace a word we need to use **CW**
7. We can redirect standard input using  **<**
8. To redirect STDERR we need to use **2 >**
9. Server data is placed at **/var**
10. To print all lines that does not contain the pattern we need to use  **d**

**VMWARE-MOD4-DAY1**

1)John, a VMware administrator, has noticed a massive increase in the Vcenter database size, what is alarming is that the size is continually increasing at an alarming rate. What is a possible cause for this increase?

**Ans. The Vcenter statistics level is set to 4.**

2) What is a feature of virtual center on the properties of a cluster that balance the load across multiple ESX host?

**Ans. Resource Pool**

3) Which of the following is a default role in ESXi5?

**Ans. Administrator**

4) What feature of virtual center has the ability to import from a file or URL?

**Ans. OVF**

5) How much GHZ core can be seen for an ESX HOST WITH 4GHZ CPU using VCPU?

**Ans. 1GHZ**

6) ESX 3.5 hosts can be directly upgraded to ESXi5?

Ans. **False**

7) VMFS with NFS cannot be part of the same datastore cluster.

Ans. **True**

8) What is the maximum number of virtual CPUs per host?

Ans. **128**

9) Which of the following is a default role in ESXi5?

Ans. **Administrator**

10) You can assign a raw LUN to a virtual machine. This is necessary when:

Ans. **Storing virtual machines on SAN**

**VMWARE DAY-2**

1. Which of the following is the correct order to upgrade your vSphere installation?

**Vcentre, vum, hosts, VMs**

1. Which of the following features are supported with enterprise plus but not in enterprise?

**Storage I/O control, Distributed Switch**

1. Which of the following is not a system role in Vcentre?

**Virtual Machine User**

1. Which of the following is not a sample role in Vcentre?

**Datastore consumer**

1. Which of the following are true about vcentre permissions?

**Permissions that are applied to a group take precedence over those that are applied to a user.**

1. Where can you check the configuration of a vSphere distributed switch using the vSphere client?

**From the main network view**

1. Which of the following is not a basic requirement for CPU for vcentre server 5.0?

**Hyper threading enabled**

1. What is the feature of a VSphere cluster that detects failure and provides rapid recovering of virtual machines?

**HA**

1. John, a VMware admin, has a VM as fault tolerant using VMware fault tolerance. The fault tolerant pair of VM has been working as expected for several weeks, what is likely cause of this error msg?

**There is increased bandwidth on the physical network**

1. Which of the following is not one of the minimum requirements for an Esxi5.0 host?

**4GB RAM**

**VMWARE DAY-3**

1. What feature of the virtual machine allows creating an answer file that provides zero touch installs of a guest operating system.—**Guest customization wizard**
2. Which of the following network security policy that is set by default to reject.—**Promiscous mode**
3. What are the two most common file types of virtual machine.—**config file,virtual hard disk file**
4. Which of the following is a feature of VMFS. It allows access only into single ESX servers at the same time by implementing per file locking.
5. What should you do to a license agreement before installation continues to next step.-- **accept**
6. Which of the following firewall type is the fastest---- **application layer**
7. Which type of cloud offers the moist control of resources and prioritization of those resources**.-- private**
8. Which feature aims to provide automatic distribution of resource utilization across multiple esx hosts that are configure in the cluster.---- **Vmware distributed resource scheduler(drs)**
9. What is the tool enable you to manage a host that is in lock down mode.-- **DCUI**
10. What type of backup can be used if you don’t want backup all files.--- **full backup**

**VMWARE DAY-4**

1. John a VMWARE admin has notice a increase in the Vcentre database size what is possible cause for this increase. ---- **the vcentre statics level is set to 4.**
2. ESX3.5 hosts can be directly upgraded to esxi 5 ------ **False**.
3. Which of the following would not be under taken by problem management. ------ **taking charge of difficult incidents.**
4. What is the maximum number of concurrent operations per vcentre server. -----**96.**
5. Which of the following is a default role in esxi 5 ----- **administrator.**
6. Many performance related incidents have a risen because a new batch of pcs don’t have sufficient memory. Which process should have prevented.------ **capacity management.**
7. The service desk is unable to deal with users incident what action should their take**--- log the details and inform the customer of the incident number. Monitor progress and keep the customer informed**.
8. Any event which is not part of the standard operation of the service and which causes or may cause an interruption to or a reduction in the quality of service**.---- incident management**
9. Which of the following is a responsibility of change management--- **Reviewing changes to confirm they meet their objectives**.
10. Which of the following is not the concern of resource capacity management --- **establishing the future it capacity requirements of the business**.

**WINDOWS SERVER ADMINISTRATION MODULE 1 DAY 1**

1. A **WAN** is a data communication system, spanning states, countries or the whole world.
2. Which topology uses centralized controller or hub ---- Star
3. Perimeter network is to act as a security buffer between the untrusted and private networks for resources that must be shared by those who are not part of the internal network.
4. Direct Access is used to connect to corporate resources securely.
5. Topology refers to the physical or logical arrangement of a network.
6. Radius is a networking protocol that provides for centralized management of authentication, authorization and accounting or tracking for nodes that connect to and utilize remote access.
7. Protocol is a set of rules that governs data communication.
8. Internet is a collection of many separate networks.
9. Devices may be arranged in an All of the above topology.
10. LAN is a data communication system within a building, plant or campus or between nearby building.

**WINDOWS SERVER ADMINISTRATION MODULE 1 DAY 2**

1. IPv4 address os 32 bit long.
2. In the OSI model, what is the main function of the transport layer? node to node delivery.
3. The data link layer is responsible for moving frames from one hop to the next.
4. In the OSI model, encryption and decryption are functions of the presentation layer.
5. Which of the following is not a type of coaxial cable? RG 58
6. Which of the following is not a type of fiber cable? Single mode.
7. The OSI model consists of 7 layers.
8. How many layers are there in TCP/IP layer? 4
9. In the osi model, as a data packet moves from the lower to upper layers, headers are removed.
10. Which is not cat cabling? 1

**WINDOWS SERVER ADMINISTRATION MODULE 1 DAY 3**

1. LUN is a part of storage exposed to servers as drive letters.
2. ARP is used by IP to determine the MAC of local network adapters-that is, adapters installed in computers on the local network-from the IP address of a local host.
3. Which of the following is not a type of windows server Edition? None
4. DNS is a application layer protocol
5. RAID combines multiple disks into a single logical storage unit to provide fault tolerance and performance.
6. NAS is a storage that is connected to a dedicated storage device and then accessed over the network.
7. Default Gateway is a device, usually a router, on a TCP/IP internet that forwards IP packets to other subnets.
8. Server core is a minimal installation option that provides a low maintenance server environment with limited functionality.
9. SMB used by servers and client computers running windows for file and printer sharing.
10. Which of the following is not a type of DAS? NOne

**WINDOWS SERVER ADMINISTRATION MODULE 1 DAY 4**

1. **EFS** provides core file level encryption for files and folders stored on NTFS volume.
2. Using **replication** changes to directory data are transferred between domain controller in an ADDS forest.
3. **Trust relationship** enables one security entity to trust another security entity for the purposes of authentication.
4. **VPN** is used to connect corporate network securely.
5. By using **RID master** whenever an object is created in ADDS the domain controller where the object is created assigns the object a unique identifying number known as security identity.
6. **Application server** is a computer that is dedicated to running network aware application software.
7. **Windows defender** in win 7 helps protect you from spyware and malicious software.
8. **Authorization** is a process of determining whether an identified user is permitted access to a resource and what the appropriate level of access is for that user.
9. Which of the following is not a type of firewall ?—**None of the above**
10. **Applocker** is a new security feature in win 7 and win 2008 R2.